



# Askizzy

## Help at Hand

Helping people experiencing family violence  
to find the help they need, now and safely

Project enhancements launching in 2019

[askizzy.org.au](http://askizzy.org.au)

Ask Izzy is a mobile site that connects people with housing, a meal, health and wellbeing services and much more. In the first 18 months since it was launched, there have been over 500 000 searches for help – with family violence being one of the most common searches.

That's why we're working to make Ask Izzy safer and easier to use for people experiencing violence, with help from the NAB Foundation.

## The Help at Hand project has four key action areas:



### Co-design

Workshops with organisations and victim/survivors to understand their needs



### Research and evidence

Exploring research about help seeking and best practice on tech and safety



### Updates to Ask Izzy

Making changes from co-design and research to make Ask Izzy safer and responsive



### Community engagement

Community events and training with organisations and victim/survivors

The project is currently underway and we're looking for service providers and victim/survivors across Australia to get involved.

Website enhancements from the project will go live in 2019.

## Get in touch

If you'd like to get involved in the project or provide feedback we'd love to hear from you:

[askizzy@infoxchange.org](mailto:askizzy@infoxchange.org)  
+61 3 9452 6483



The Ask Izzy Help at Hand project is supported by Infoxchange and the NAB Foundation.



We acknowledge the traditional custodians of the land and pay respect to Elders both past and present.