

COMING SOON



ASK IZZY SERVICE PROVIDER PORTAL

THE A TO Z DIRECTORY OF HOMELESS HELP

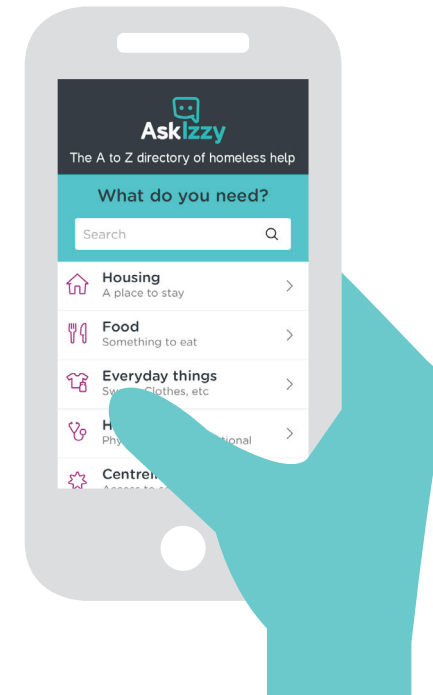
We're introducing Ask Izzy's service provider portal later in 2016.

The portal allows you to provide us with updated information about your service. You can also:

- let your clients know what's new by adding short-term programs and events
- gain insights into how often your service is being viewed
- tell other service providers when programs are de-funded.



TO FIND OUT WHEN WE MAKE CHANGES AND ADD NEW FUNCTIONS, OR TO PROVIDE FEEDBACK, CONTACT SUPPORT@ASKIZZY.ORG.AU



Ask Izzy helps people who are homeless or at risk of becoming homeless to find the services they need, right now and nearby.

Ask Izzy:

- is free, anonymous and available nationwide
- can help you find housing, meals, health services, counselling, legal help, drug and alcohol help and a whole lot more services
- lists more than 340 000 different services
- is available on phones, tablets and computers.



Do you help clients who are homeless or at risk of becoming homeless?

Ask Izzy:

- can help you find the right services for your clients
- can help you keep on top of new services opening in your area
- is based on consultation with consumers, clients, service providers, government, universities and corporations.

We are always looking for ways to improve Ask Izzy so please email your feedback to support@askizzy.org.au.

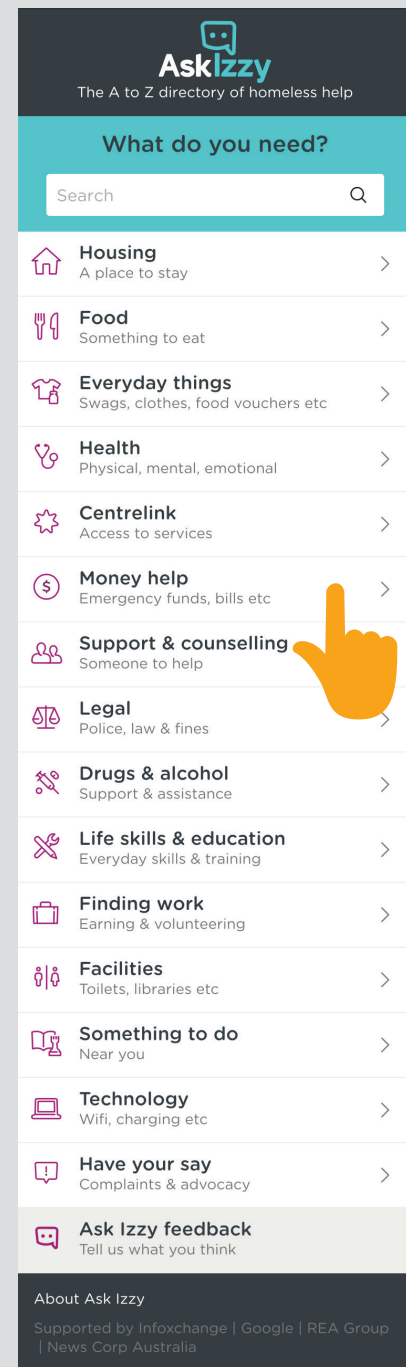


USING ASK IZZY



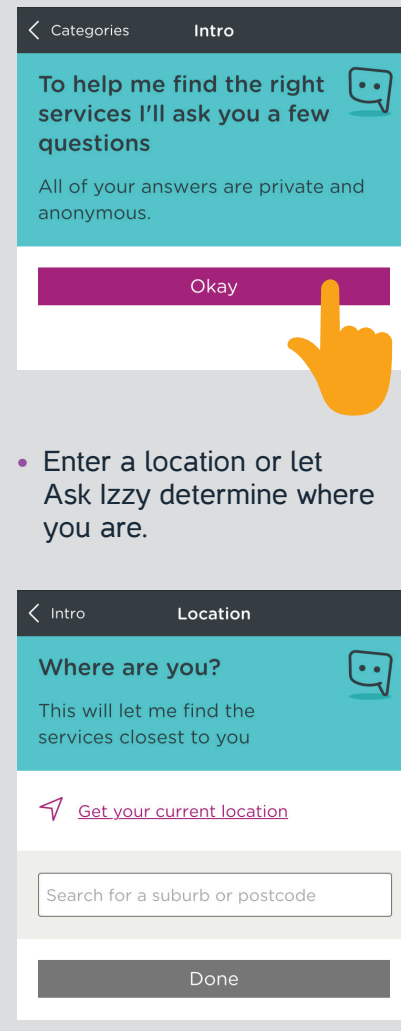
1

- First, choose the service your client needs.



2

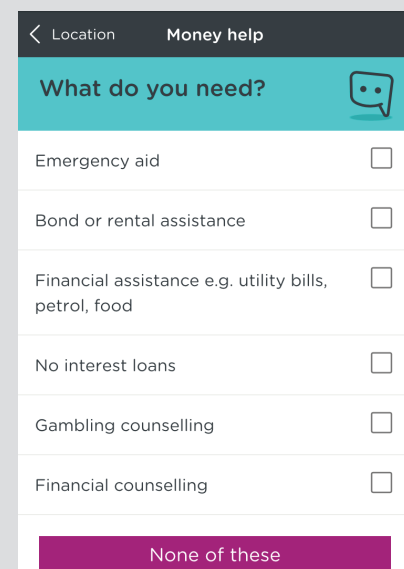
- To get a helpful result, Ask Izzy will need to know a few things such as where your client is.
- Click **Okay** to continue.



- Enter a location or let Ask Izzy determine where you are.

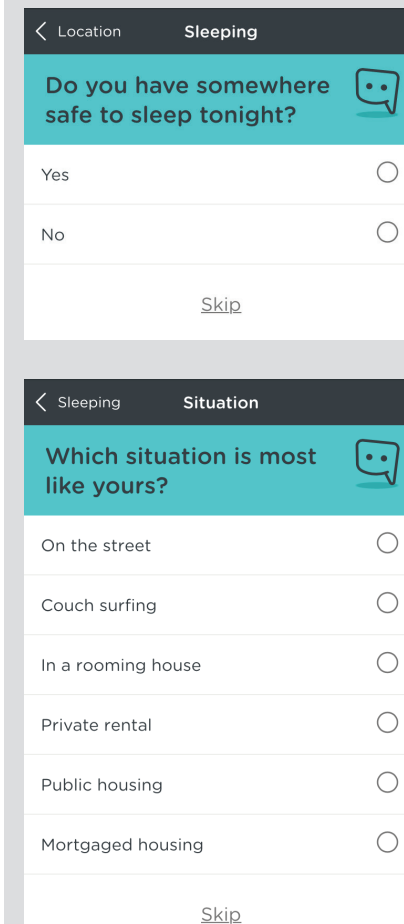
3

- Ask Izzy might want a few more details to give you a good result.
- Select one or many options and then click **Done**.
- If you choose **None of these** you'll get all listings, unfiltered.



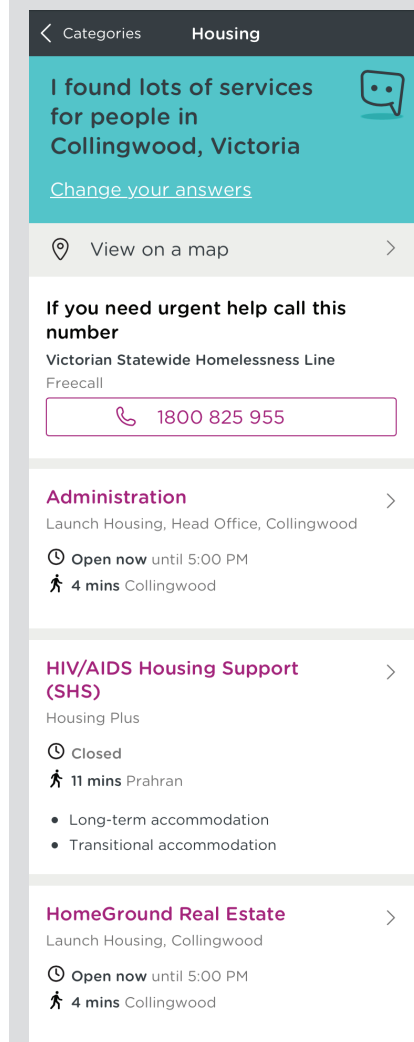
4

- Some services need a bit more information.
- For example in **Housing**, Ask Izzy will ask additional questions so it can find the most relevant service (you can skip any you don't want to answer).



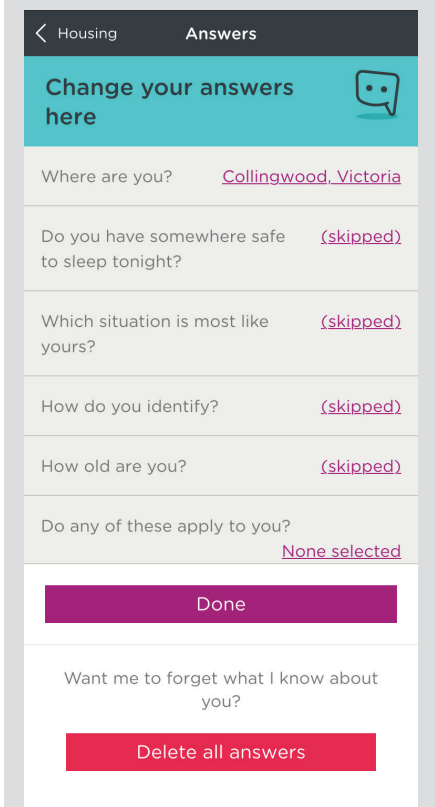
5

- Once you've answered all the questions you can, Ask Izzy will list the relevant services.



6

- To change any of your selections, click **Change your answers**.
- Make any desired changes and then click **Done** to get new listings.
- If you want to start over again, click **Delete all answers**.



★ ADD ASK IZZY TO YOUR HOME SCREEN

Android Devices (Chrome)

- Browse to askizzy.org.au
- Tap menu icon: ☰
- Tap **Add to home screen**

Apple Devices (Safari)

- Browse to askizzy.org.au
- Tap share icon: ⓘ
- Tap **Add to home screen**

Windows Devices

- Browse to askizzy.org.au
- Tap more icon: ⋮
- Tap **Pin to Start**