

POSITION DESCRIPTION

Frontend Software Developer

EFT:	Full-time, 2 year fixed term contract <i>(we are a flexible workplace and part-time will be considered)</i>
Portfolio:	Technical Services/Development Team (VIC)
Reports to:	Software Design & Development Manager (VIC)

About Infoxchange

Infoxchange is a not-for-profit social enterprise that has delivered technology for social justice for 30 years. With over 130 staff across Australia and New Zealand we tackle the biggest social challenges through the smart and creative use of technology.

We work with community, government and corporate partners to solve family violence, homelessness, mental health and issues facing people with disabilities, the elderly, Aboriginal, Torres Strait Islander, Maori and Pasifika communities.

Our products and services are used by 8,800 organisations across the community sector. We provide the right tools to improve efficiency and deliver greater impact – from nation-wide case management and service coordination systems to IT services and advice for individual organisations.

Our community programs focus on digital inclusion – using technology to improve the lives of people experiencing disadvantage, driving social inclusion and creating stronger communities. We believe no-one should be left behind in today's digital world.

In November 2018, Infoxchange joined forces with Connecting Up to create Australia and New Zealand's leading not-for-profit dedicated to using technology to improve the lives of people experiencing disadvantage and the organisations that support them.

The integration brings together 150 staff members working to support more than 30,000 not-for-profits and over 2 million people in need each year across Australia and New Zealand.

Connecting Up has become a subsidiary of Infoxchange and will continue to trade as TechSoup New Zealand to serve the not-for-profit sector in New Zealand.

About the role

The VIC Development Team is responsible for the design, development, testing, maintenance, and optimisation of Infoxchange's multiple customer-facing and internal products. Our team is evolving rapidly and creating several new applications that employ the latest technologies.

You will be responsible for delivering new and updated features in multiple applications through well-tested and clean code. You will advocate for high-quality code, good technical designs, and modern development practices.

We are an inclusive development team that uses lightweight agile processes to contribute to our codebases. We use issue tracking software to collaborate, review each other's code, and deliver to multiple environments via automated CI builds. We believe in automation over repetition and aim to make our code modular and reusable.

We have a passion for building high quality products within an empowering culture and making a positive contribution to society using technology.

We are looking for someone who has some design sensibilities and is comfortable working in cross-functional teams that employ methods such as observational research, iterative prototyping and storytelling in order to create value for users of our products.

What you'll be working on

Infoxchange owns one of Australia's largest health and welfare service directories. With over 370,000 service across Australia, the directory has long been central to Infoxchange's business and social impact, acting as a pillar to many of Infoxchange software solutions for the community, and increasing individuals and communities. The directory data powers [Ask Izzy](#), Infoxchange's award winning website that connects people in need with crucial services, as well as a number of Australian Government directories.

In times of crisis, such as the recent bushfires and the COVID-19 pandemic, the importance of the directory has been highlighted with searches for help rapidly growing to over 300,000 per month from people all across Australia.

Recognising the critical role of the Directory, the Executive Leadership Team with the support of the Infoxchange Board, have made a commitment to invest in the future of the service directory. To bring the future vision of the directory to life, Infoxchange is committed to building the right team to deliver this work.

The service directory product team cross-cuts a number of departments in Infoxchange and includes product and design expertise, technical expertise and importantly, understanding of our users and customers.

This is a unique opportunity to join a newly formed team at Infoxchange to shape the direction of our social impact, our implementation of emerging technologies and help people across Australia access vital services.

Key working relationships

Internal

- » Product Teams
- » Software Development Teams
- » QA and Business Analysts
- » System Engineers

Key duties and responsibilities

Your primary responsibilities will be to:

- » Communicate and collaborate with multiple teams in order to conceptualise, design and iteratively build products
- » Design and develop accessible and responsive web frontends using the latest web technologies
- » Maintain existing products and services, including bug fixes and feature enhancements
- » Build efficient and reusable code and service components
- » Demonstrate rigour with design decisions, code reviews, and code quality
- » Identify and address performance bottlenecks
- » Optimise applications for maximum reliability and scalability
- » Identify opportunities for innovation in Infoxchange's suite of products and services
- » Help to identify and communicate development best practices and methodologies
- » Uphold and advocate for the values, beliefs, and principles as outlined in the *Technical Services Team Manifesto*

Key selection criteria

To succeed in this role at Infoxchange, you will demonstrate the following:

Essential:

1. Strong experience with frontend web development languages (HTML5, CSS3/LESS/SASS, JavaScript, ES6/TypeScript)
2. Strong experience developing with ReactJS or Vue
3. Strong experience consuming and working with REST APIs
4. Experience with web bundlers such as Parcel and Webpack
5. Proven responsive design experience
6. Good understanding of object-oriented principals and clean-coding
7. Experience with test frameworks (Mocha, Jest, Jasmine)

Desirable:

8. UX/UI Design skills
9. Experience with WCAG accessibility standards and tools
10. Knowledge of React styled-components / storybook
11. Experience with SEO
12. Experience working with Docker
13. Experience with various CI/CD tools
14. Knowledge of backend application stacks

Personal attributes

- » Teamwork: collaborative, supportive, helpful, and celebrate the achievements of others
- » Interpersonal skills: ability to build rapport with others, resolve conflict, be empathetic and sensitive to the needs of others
- » Ability to motivate, empower, and teach others
- » Passionate about solving complex problems
- » Able to manage both technical and non-technical stakeholders
- » Strong written and verbal (including presentation) communication skills

Employment conditions

- » Located at either Infoxchange Richmond (Melbourne), Adelaide or Brisbane
- » Terms and conditions as per employment contract
- » Standard hours as per contract, with some flexibility required
- » Must complete a criminal records check